

Online Banking Form-Diaspora/NRN



Guaranty Trust Bank plc
RC 152321

Date:
Day Month Year

Account No. :

Account Name: _____

Customer Information Update

Residential Address: _____

Mobile Number: _____ Office: _____ Home: _____

Email Address: _____

Employer Name: _____

Internet Banking

Account(s) to profile: Current Savings MasterCard A/C VisaCard Dollar Domiciliary A/C (s)

Please specify issues encountered:

Did not receive ID/passcode Forgot passcode Forgot secret question & answer Account blocked due to several PIN tries

Token Request

Please issue me a token to add more services and enhance the security of my internet banking transactions:

Request Type: New Re-issue

Reason for Re-issue: Lost Stolen Damaged Others _____

Pick up option : Courier delivery Old token ID: _____

(Please note that the token device will be delivered to residential address stated above)

Account to debit: (Please note that the applicable charges for the token device and delivery of the token will be debited to this account)

Available Services

Services available on internet banking platform include: Balance enquiry, Inter/Intra bank transfers (Local and International), cheque confirmation, bill payment, airtime purchase, card request (transfer or hotlist). Other services can be added by selecting the 'Self-service' option.

Customer Responsibility

You hereby agree to take responsibility for protecting and ensuring the safety of your user login profile (user ID and password) at all times. Registration for the Internet Banking services is profiled for a single user only; you must not permit other persons to use your login profile nor disclose your details to third parties. GTBank will not be liable for losses arising from un-authorized access to , or use of your account arising from negligence or failure to safeguard and protect your user login profile or any other customer information protection device or functionality provided by the bank to facilitate confidentiality, integrity and accuracy of your data and online transactions.

Service Access

Your access to the Internet Banking service may be suspended at any time without notice to maintain the integrity of this service or instances of system maintenance or failure, or for any reason the bank's control. GTBank also reserves the right to temporarily or permanently change, modify or discontinue this service at any time without notice. You hereby agree that GTBank would not be liable to you or any third party for the exercise of these rights of suspension, modification or discontinuation.

Authorized Signatory

Authorized Signatory

Customers are advised to scan and forward completed forms to gtcare@gtbank.com along with a copy of any utility bill (not older than 3 months) and a copy of a valid ID (bio-date page of your international Passport (Nigerian or foreign), Nigerian National ID Card or Driver's license) for authentication purposes.

For Official Use

New Token ID: _____

Treated By: _____

Name/Signature/Date

Approved By: _____

Name/Signature/Date