How to withdraw money via the ATM without your Naira MasterCard

Internet Banking	Mobile Banking	USSD
- Log on to internet banking with your **User ID** and **Password** - Click **"Account Transfers"** - If you want to withdraw from a <u>GTBank's ATM</u> machine close to you, click **"Cardless withdrawal (GT-Rescue)"** - If you want to withdraw from any <u>Other bank ATM</u>, click **"Paycode (Cardless withdrawal)"** - Complete displayed form with your "Names", "Mobile number", "Account to debit", "Terminal type" and "Cash-out amount" etc. - Confirm details captured are accurate and completed - Enter "answer to secret question" - Enter "Token code" - Click the "Submit" button to complete your request **NB: A reference code is immediately sent to your mobile phone via SMS and you can locate the nearest ATM to make your withdrawals**.	- Download the **GT-World application** on your **"Playstore"** for Android phones, **"Appworld"** for BlackBerry phones and **"Applestore"** for IPhone - Log on to Mobile Banking with your **User ID** and **Password** - Slide your finger on your Mobile phone to display outstanding menu items - Click **"Cardless withdrawal" options on the "Banking" module** - If you want to withdraw from a <u>**GTBank's ATM**</u> machine close to you, click **" Cash out (GTBank ATMs)" option** - If you want to withdraw from any <u>**Other bank ATM**</u>, click **" Cash out (All ATMs & POS)" option** - Complete the form displayed - Click "**Continue**" - Enter your "**4 digit PIN**" or "**Token Code**" and click "**Done**" to complete your request **NB: A reference code is immediately sent to your mobile phone via SMS and you can locate the nearest ATM to make your withdrawals**.	- Dial *737# - Input "**8**" to select next page - Input "**1**" to select cardless withdrawals - Input "**1**" or "**2**" to select either "**GTBank**" or "**Other Bank**" - If Option is "**Other Bank**" then, enter "**Terminal**" as "**1**" or "**2**" to select "ATM" or "POS" - Input "Amount" - Enter any **4 digit code** to set your "**Cash-Out PIN**" - Enter your pre-**selected 4 digits PIN** to complete the cardless withdrawal request **NB: A reference code is immediately sent to your mobile phone via SMS and you can locate the nearest ATM to make your withdrawals.**

For GTBank's ATM

- Locate any GTBank ATM
- Press "**Enter**" button on the ATM
- Select the "**Cardless Withdrawal(GT-Rescue)**" option
- Enter "**Reference Code**" received on your mobile phone
- Enter " **Amount**" (This should be same selected when initiating request on Internet Banking, USSD, Mobile Banking)
- Press "**Enter** " button to proceed
- Collect your Cash

For Other Bank's ATM

- Locate any **Other Banks** ATM
- Press "**Enter**" button on the ATM
- Select the "**PayCode**" option
- Enter "**PayCode number**" received on your mobile phone
- Enter pre-selected "**Cash-Out PIN Number**" selected on Internet Banking when initiating request
- Enter "**Amount**" (This should be same selected when initiating request on Internet Banking, USSD, Mobile Banking)
- Press "**Ente**r " button to proceed
- Collect your Cash

__Timeline: Immediately__