



How to set up a collective savings (We-Fund) account

We-Fund: This is a product that provides customers with a convenient way to save collectively with their family, friends and colleagues by creating a group for people with similar interest.

Internet Banking

To start

- Log on to Internet/Mobile Banking application
- Click on the “**Self Service**” module
- Click on “**We-fund**” Scheme
- Read the terms and conditions
- Check the box and click “**continue**” if you agree

Create We-fund account

- Select Create we-fund account
- Fill form with required details (amount, frequency, dates, roles, participants etc)
- Click “add participant”
- Input answer to secret question
- Enter token code
- Click “Create We-fund account”

Accept or decline We-fund request

- Click accept/decline we-fund request
- Review request
- Click “Accept” to opt in or Click “Decline” to opt out of proposed We-fund scheme

Partial Withdrawal

- Select account to debit
- Account to credit
- Specify “**Amount**”
- Indicate remark
- Click “**Submit**” button

Full Withdrawal

- Select account to debit
- Account to credit
- Click on the “**Get amount**” button
- Indicate remark
- Click “**Submit**” button

Timeline: We-fund account becomes active immediately
